

# FROM A DONOR'S PERSPECTIVE



See what the vehicle donation process looks like from your donor's point of view.

## HOW CAR DONATIONS WORK

### FIRST CONTACT

The donor either submits the online form on your custom page or calls us. We confirm all their information and explain the next steps to the donor.

### AWARENESS

Through the awareness promoting efforts of your nonprofit, a donor decides to donate their vehicle to your organization.

The donor goes on your website for more information and easily finds out how to donate their vehicle to you.

### VEHICLE SOLD

The donor's vehicle is sold through our nationwide network of vendors - maximizing the revenue your organization receives.

### SCHEDULE PICKUP

We schedule a tow truck to pickup the donor's vehicle at the donor's convenience.

At the time of pickup, the donor receives a custom tow receipt that serves as record of their donation, can be used for a minimum tax deduction, and releases them from all liability from that moment forward.

### IRS 1098C FORM

We create and process the IRS form 1098c for the donor to claim the selling price (if over \$500) as their tax deduction.

### THANK YOU LETTER

The donor receives an official Thank You letter (on your letterhead) for their vehicle donation - to be used for tax purposes.

Only if the donor's vehicle sells for over \$500, do they proceed to the next step.

# Vehicle Donation Program

**24/7 Toll Free Vehicle Donation Line: (866) 829-2918**

## Important Details

We are able to pick up donated vehicles usually within 1-2 business days – at a time and place convenient for the donor. Same-day pickup can sometimes be arranged. Pickup and towing is always free for the donor.

Accepted vehicle donations may include: Cars, Trucks, SUVs, Vans, Motorcycles, Boats & Other Watercraft, RVs & Campers, ATVs, Non-Commercial Airplanes, Snowmobiles, Golf Carts, Motorized Wheelchairs, Riding-Lawn Mowers, Tractors, Farm equipment, and More!

We accept vehicles in most – but not all - conditions. Vehicles can be either running or non-running.

Vehicle donations are 100% tax deductible.

## Vehicle Donation FAQs

### **1. What are the tax benefits of donating my vehicle?**

When you donate your vehicle, you may deduct the fair market value up to \$500. If your vehicle sells for more than \$500, you may deduct the full selling price. After the vehicle is sold, you will receive a letter to be used for tax purposes.

### **2. Explain the donation process.**

The process is simple:

- Call our 24/7 Vehicle Donation Phone Line: (866) 829-2918.
- We schedule a pickup of your vehicle.
- We mail you your tax deduction information.

### **3. How long does it take to donate my vehicle online/by phone?**

It takes less 5-minutes to complete your donation online or by phone. Just be sure to know your vehicle's year, make, model, and where the vehicle is located.

### **4. When will my vehicle be picked up?**

We will arrange for your vehicle to be picked-up (for free) usually within 1-2 business days at a time that is convenient for you. We always call you 1-hour before to confirm pick-up.